



# Indianapolis COORDINATED REFUGEE SERVICE PLAN CONFERENCE

November 14, 2013

Organized by:

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INDY REFUGEE LEADERSHIP COUNCIL

CATHOLIC CHARITIES  
INDIANAPOLIS



# AGENDA

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Mayor Gregory A. Ballard



9:00 Opening & Introductions

9:20 Updates

Mayor's Office – Jane Gehlhausen

Catholic Charities – Gabrielle Neal

Exodus Refugee – Carleen Miller

National and State Updates – Matt Schomburg

Community Case Studies:

Daycare Grant project – Elaisa Vahn timer, BACI

Welcoming Indianapolis – Sarah Johnson, IWC

10:30 Break

10:45 Break-out Sessions

11:30 Reporting

12:00 Conclusion

# Today's Objective's



- 1) Conference for Indy Community: Service Providers, Educators, Resident, etc.
- 2) To learn about status of Refugee Resettlement in Indianapolis
  - 1) Resettlement Agencies
  - 2) State Coordinator
  - 3) Case Studies
- 3) To determine areas of strength and improvement
- 4) To determine action items to improve

# The Mayor's Perspective

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“We welcome refugees from around the world to Indianapolis.

We welcome the rich culture they will add to our growing diverse community and the many contributions they will add to make Indy a better city.”

*--Mayor Gregory A. Ballard  
City of Indianapolis*

# The Mayor's Office of International and Cultural Affairs is working to:

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- Enhance our global connections
- Expand the Indianapolis Sister City Program
- Embrace the int'l diversity in our community
- Enhance arts and culture in our community



# Embrace the int'l diversity in our community

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## INTEGRATION

“Integration is a dynamic, multidirectional process in which newcomers and the receiving communities intentionally work together, based on a shared commitment to tolerance and justice, to create a secure, welcoming, vibrant, and cohesive society.”

# Mayor's Office Support to Refugee Community / Agencies

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- Indy Refugee Leadership Council
- Support Area Workshops & Conferences
- Write support letters for agency grant requests
- Gov't Orientation
- Connect resources, Assist w/ cultural displays, etc.

# Gov't Orientation

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## Tour Highlights:

- Three forms of Gov
  - Executive (Mayor's Office)
  - Legislative (CC Assembly Hall)
  - Judicial (Courts)
- Gov training
- Observation Deck

## Goals:

- Introduce USA democratic gov
- Build good relationship with gov
- Educate refugees about US gov
- To encourage involvement  
(vote, civic engage & leadership)



# Contributions Refugees Make to Indiana

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## Culture:

- Food, Art, Ritual
- Language, Diversity, Religion
- Strong Family Ties

## Community:

- Faith Community Leaders
- Community Service
- Generations to come of passionate committed citizens

## Economic Contribution:

- Consumers & Tax Payers
- Industrious Workforce
- Professionals in a variety of fields



# Change in Indy's Population

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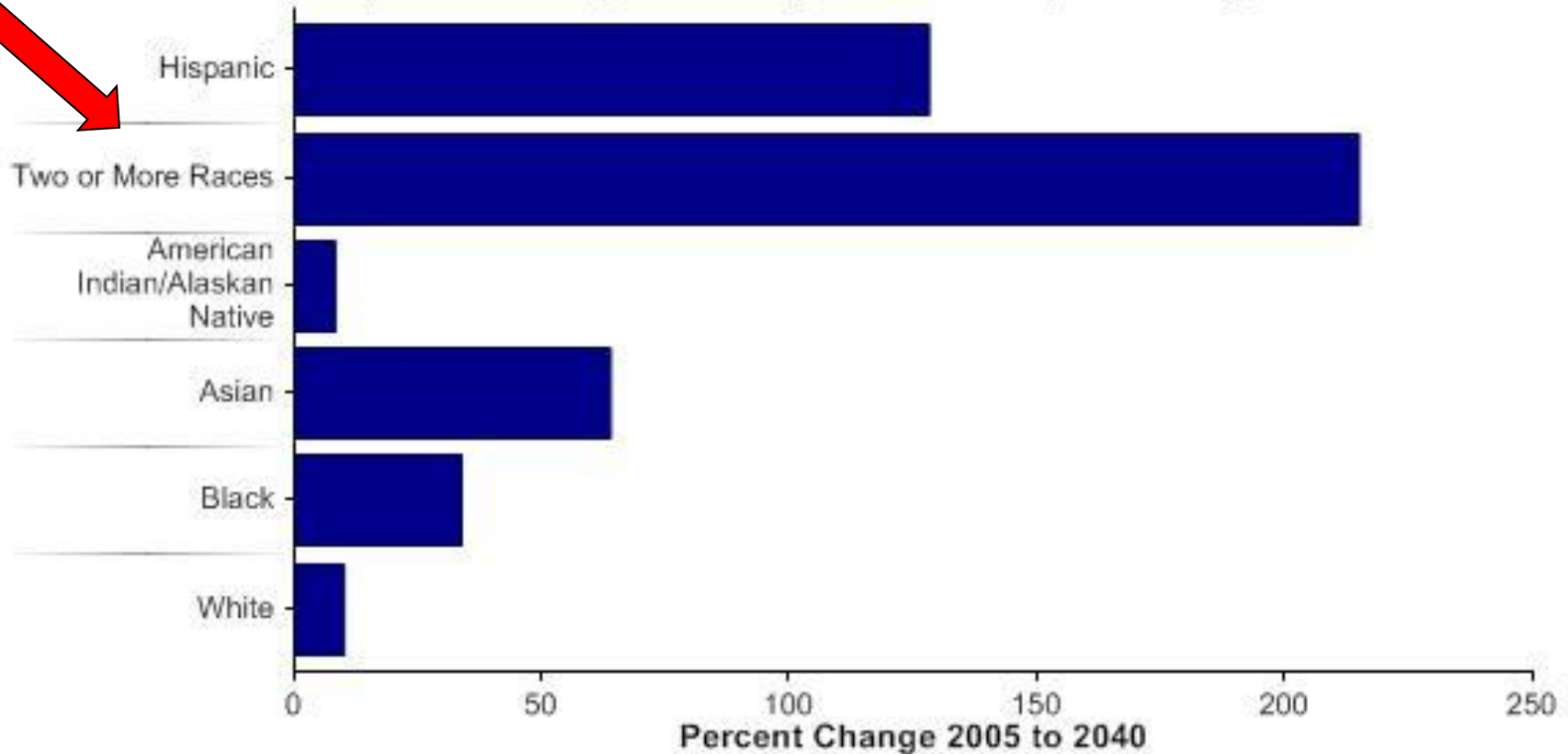
- By 2043, our U.S. population will be:
  - Non-Hispanic white 50%
  - Hispanic 24%
  - Black 15%
  - Asian 8%
- In 2010, in Indiana nearly 4000 people became U.S. citizens up from 677 in 1996
- Top 4 countries of origin for the foreign-born living in the U.S. are Mexico, India, Philippines and China

# Changing Populations in our region...

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Population Projections by Race & Hispanic Origin

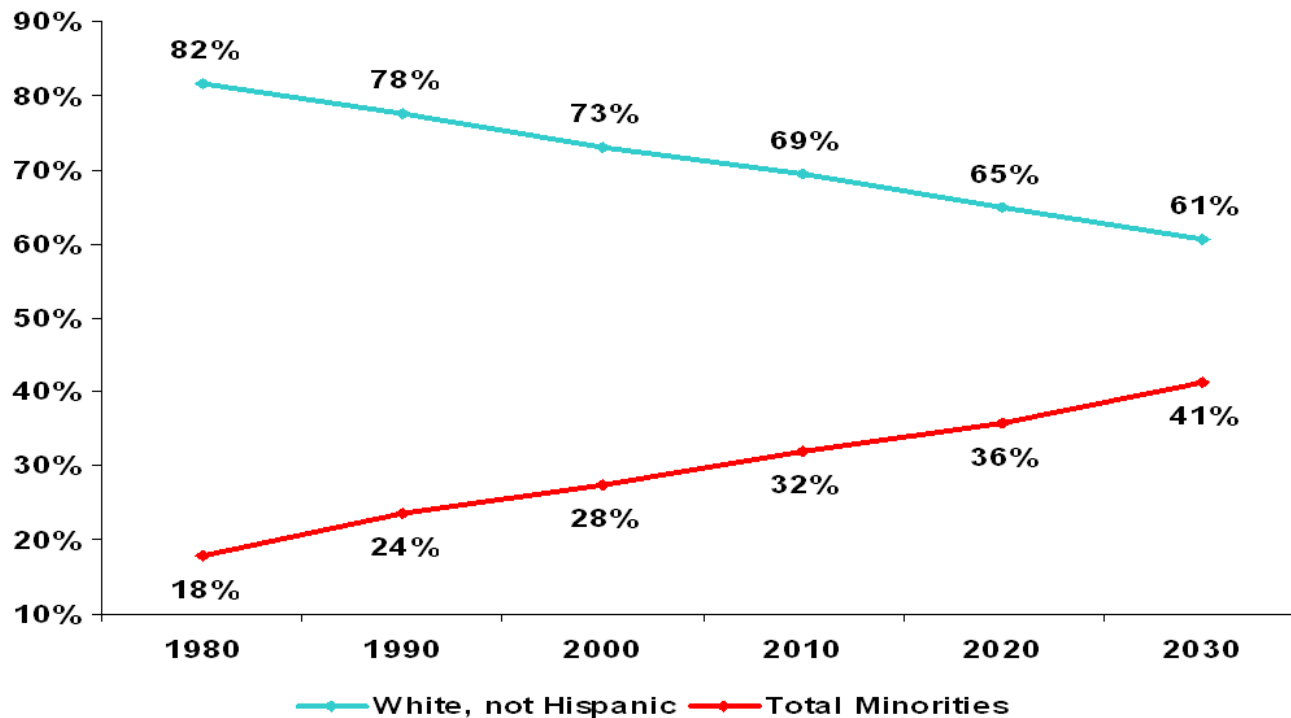


Source: Indiana Business Research Center

**According to the 2000 U.S. Census, Indiana Department of Workforce Development Research and Analysis, from 2000 – 2007 Indiana's minority population grew: Hispanic + 46.7%; Asian + 36.4%; 2+ races + 32%**

# Changing Populations in the work place...

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Source: Toosi, Mitra.: "Monthly Labor Review May 2002 A century of change: the U.S. labor force, 1950–2050", Totals may add up to more than 100 percent due to rounding.  
Reference: 2010 US total population: 64% is White, not Hispanic and 36% is Minority. Source: U.S. Census Bureau, Quick Facts

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## A GUIDE TO A GLOBAL Indianapolis

[www.indy.gov/globalindy](http://www.indy.gov/globalindy)



### BUSINESS

#1 in FDI production jobs  
203 foreign companies  
30 countries



# WELCOME!



### EDUCATION

foreign students contribute  
\$500 million annually  
to the Indiana economy

### ARTS

"Olympics of the Violin"  
over 160 applicants  
from 32 countries



### SPORTS

INDY 500 televised  
to more than  
180 countries

### 8 SISTER CITIES

Campinas, Cologne,  
Hangzhou, Hyderabad,  
Monza, Northamptonshire  
County, Piran, Taipei



## Welcoming Refugees Home Indianapolis

[www.indy.gov/globalindy](http://www.indy.gov/globalindy)





# CATHOLIC CHARITIES

## INDIANAPOLIS

**Gabrielle Neal**  
**Program Director**

# Catholic Charities

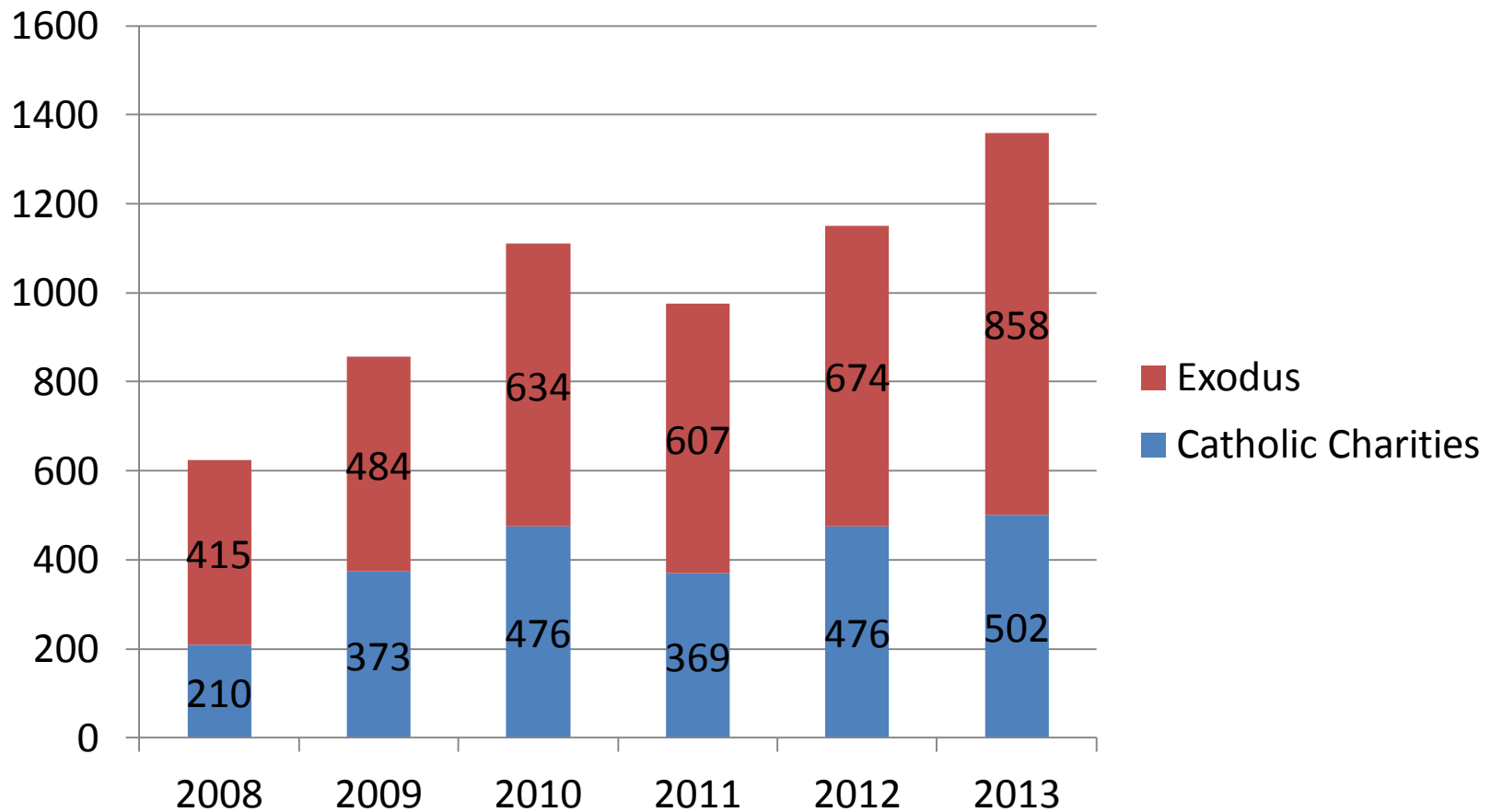
## Gabrielle Neal, Program Director

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## Primary Arrivals 2008 to 2013

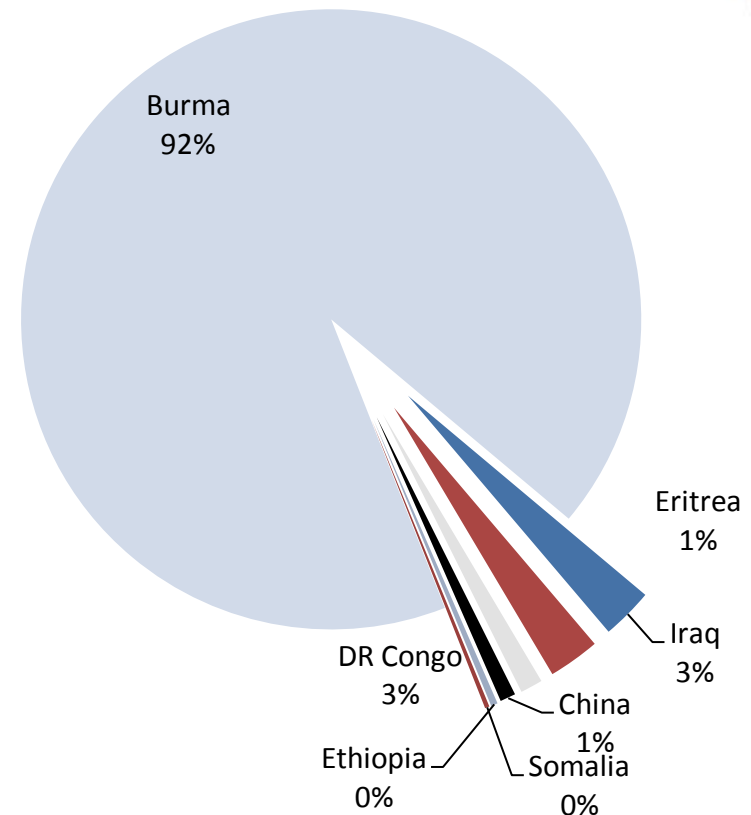
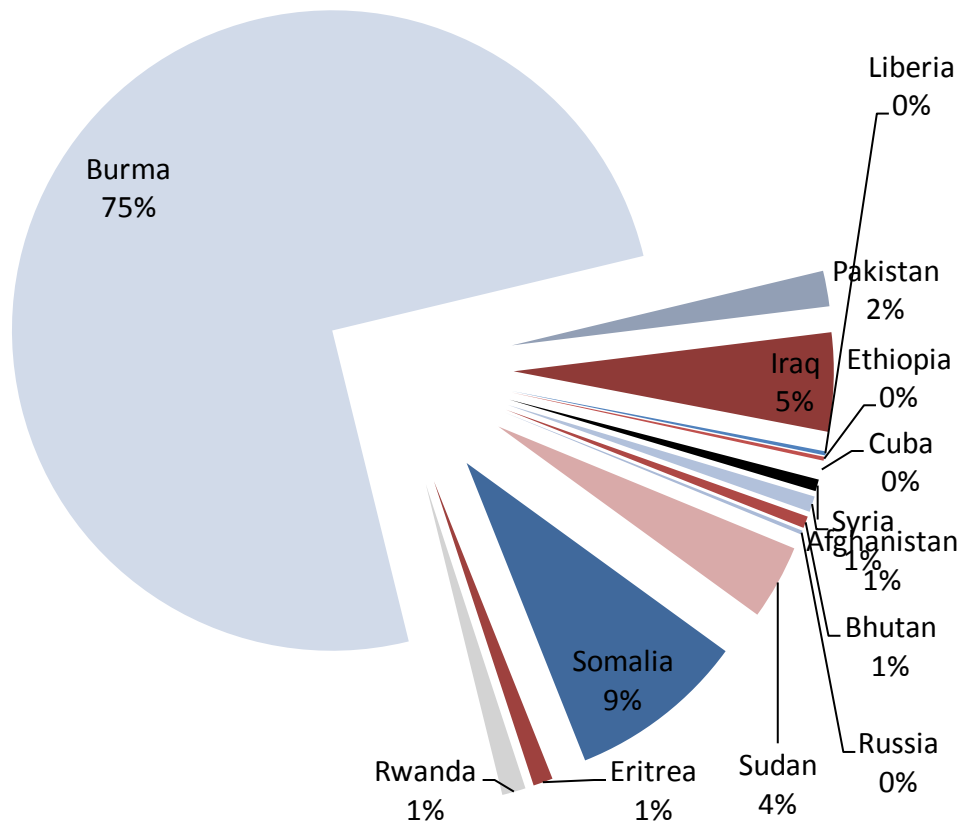


Program Year October 1st thru September 30th



# Catholic Charities Refugee and Immigration Nationalities/Ethnicities of Primary Arrivals for FY 2013 Total Arrivals: 502

# Exodus Refugee Immigration Nationalities/Ethnicities of Primary Arrivals for FY 2013 Total Arrivals: 859



# Resettlement Updates

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## Catholic Charities

- ❖ Over 1,200 individuals served in 2013, including primary refugees, secondary migrants, asylees and 600 legal service clients needing Naturalization and Adjustment of Status
- ❖ 525 primary arrivals for FY 2014, from Afghanistan, Burma, Iraq, Iran, Democratic Republic of the Congo, Bhutan, Eritrea, Ethiopia, Somalia, Sudan and Rwanda

- ❖ Increased adult education with our workshop style class and partnerships with adult learning centers

- ❖ Increased use of Child Care Vouchers and Head Start Programs

## Exodus

- ❖ 1416 number of individuals served in 2013 (including primary refugees, secondary migrants, asylees and certified victims of human trafficking): individuals served
- ❖ 749 projected for FY 2014, from: Burma, Iraq, Democratic Republic of the Congo, Bhutan, Eritrea, Ethiopia, Somalia, Sudan and, China

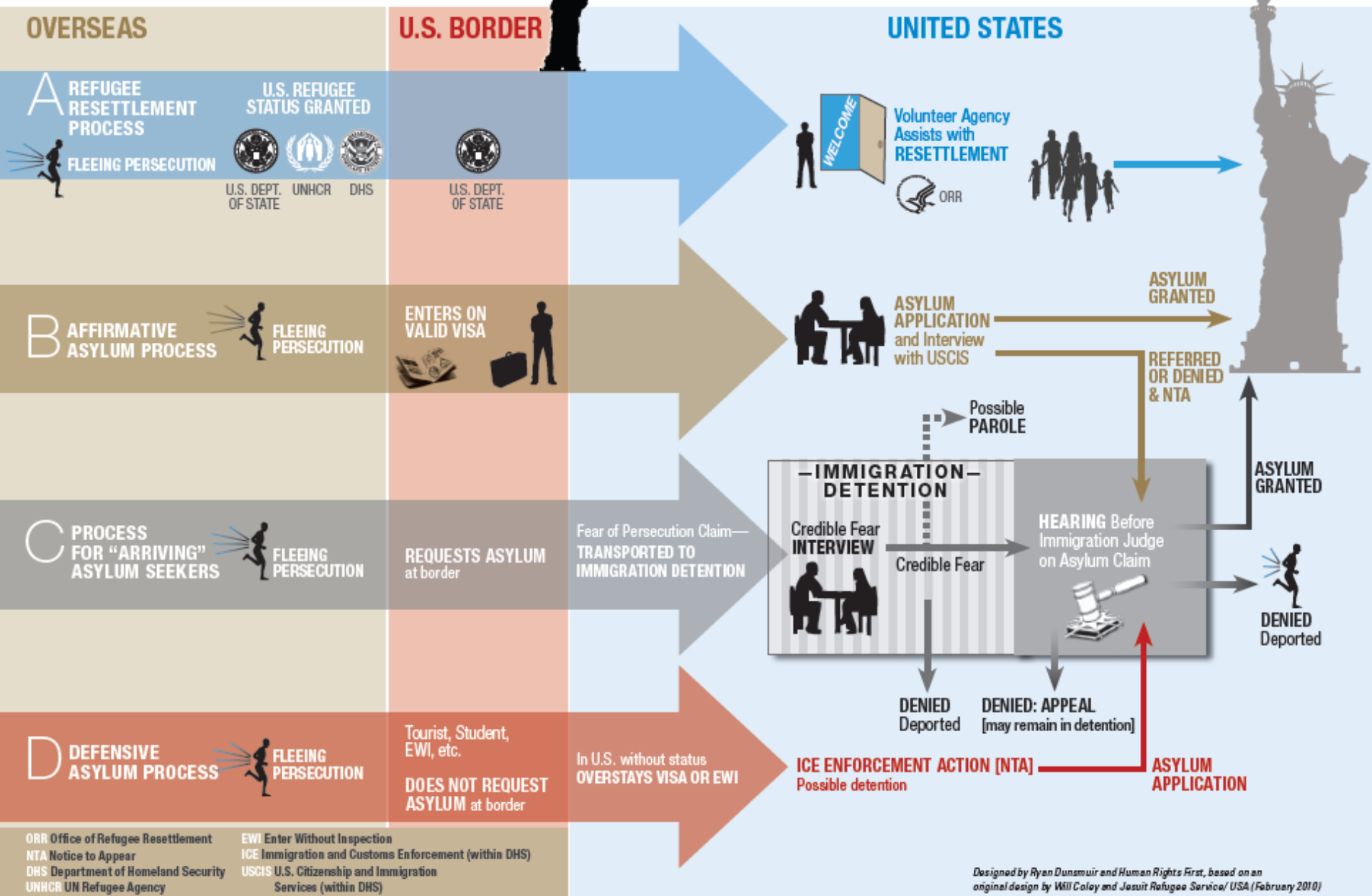


**EXODUS  
REFUGEE**

*The life ahead.*

**Carleen Miller**  
**Executive Director**

# How Refugees Get to the U.S.



# 2014 U.S. Refugee Resettlement

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<b>Ceiling</b>	<b>70,000 Refugees</b>
• <b>Africa</b>	<b>15,000</b>
• <b>East Africa</b>	<b>14,000</b>
• <b>Europe &amp; Central America</b>	<b>1,000</b>
• <b>Latin America &amp; Caribbean</b>	<b>5,000</b>
• <b>Near East &amp; South Asia</b>	<b>33,000</b>
• <b>Unallocated</b>	<b>2,000</b>

# Refugees from the Democratic Rep. of the Congo

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- **50,000 Congolese refugees slated for resettlement between 2012-2016 (more than 400,000 refugees 2 million IDPs) (UNHCR)**
- **Resettlement Criterion – length of stay & vulnerability**
- **P2 Resettlement of 10,000 Congolese survivors of 2 massacres in Rwandan Mudende/Nakimira Camps 1997**
- **Others will follow from other camps and urban areas in Rwanda, Uganda, Kenya, Tanzania, Zambia, Burundi, South Africa etc.**
- **Majority of refugees under the age of 18. Household size is 5.5 individuals**
- **Single mothers and unaccompanied or separated children**

# Gihembe Camp, Byumba Rwanda

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# Congolese Refugees



## Native Languages

- Kinyarwanda 47%
- Kiswahili 33%
- Other 20%

## Education

- Primary 34%
- Secondary 20%
- Unknown 37%
- Higher Ed. 4%
- None 2 %
- Kindergarten 2%

## Religion

- Christian - Protestant 30%
- Seventh Day Adventist 26%
- Pentecostal 23%
- Catholic 14%
- Muslim 3%
- Jehovah Witness 2%
- Other 2%

## English Language Skills

- None 44%
- Some 26%
- Unknown 19%
- Good 11%

What do you know about the U.S. or Any questions about the U.S.?

- Americans are rich
- Americans cultivate land
- Americans drive vehicles/to school
- We will be paid for our air tickets
- There is peace in the U.S.
- We will learn English/be educated
- We can play Football
- There are good buildings/tall
- Work is available
- Good life e.g. eating
- Children obey parents/other people

What do you fear about the U.S.?

1. Dogs → they bite
2. Underground water → doesn't know where it comes
3. Communicating in English
4. Pigs → I don't eat pork
5. Misunderstanding because of language barrier
6. Shopping will be difficult because of language barrier

# Congolese Refugees



## Health & Mental Health

- **High Exposure to Trauma  
- PTSD**
- **Gender Based Violence**
- **Chronic illness –  
Diabetes, Anemia, HIV  
etc.**
- **Respiratory illness**
- **Injuries of war**
- **Malnutrition**

## Work Experience

- **Farmers**
- **Herders**
- **Unskilled Labor**
- **Small Traders**
- **Professionals in Urban  
Areas**
- **Little access to skills  
training or employment  
in asylum countries**



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## **Division of Family Resources**

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**Matthew Schomburg**  
**Indiana State Refugee Coordinator**  
**[Matthew.Schomburg@fssa.in.gov](mailto:Matthew.Schomburg@fssa.in.gov)**  
**260-599-0120**

**Teresa Valez**  
**Marion County Regional Manager**  
**[DFR.region5@fssa.in.gov](mailto:DFR.region5@fssa.in.gov)**

# Federal Government



- **Population Refugee Migration (PRM)**
  - Audit revealed that one of our resettlement sites
  - “Could be a model for the entire nation”
    - Steve Walker auditor for PRM
- **Office of Refugee Resettlement (ORR)**
  - Indiana has shown how positive changes can be accomplished with very low administrative cost
    - Eskinder Negash Director ORR



# Major new Initiative:

It all starts with an idea

The U.S. Office of Refugee Resettlement through Indiana's Family & Social Services Administration has provided funding for a special pilot program to educate refugees who have been in the country at least six months and less than five years.

This initiative is for careers in the health field for specialties in which they might be employable within twelve months.

# Program Curriculum/Support:

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Course	Credits
HLHS 107 CNA Preparation	5 credits
HLHS 095 Introduction to Dementia Care	0.5 credits
HLHS 104 CPR	0.5 credits
IVYT 120 New Student Seminar	3 credits
ESOL 0XX English for Speakers of Other Languages	3 credits
Tutoring Support	10 hr/week/cohort

## Total Number of Students Served:

	(Jan-May)	(May-September)
Fort Wayne	12	12
Indianapolis	6	6
Total	18	18

## Population Served: Residents of the following counties will be served by the program.

*Fort Wayne Campus:* Adams, Allen, DeKalb, Huntington, Lagrange, Noble, Steuben, Wells, Whitley

*Indianapolis Campus:* Hamilton, Marion

# Employment Opportunities:

Employment data has been gathered for the area served by the Fort Wayne campus; see attached.

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Description	Annual Openings	Increased Projected Openings (2022)	Hourly Wage
Nursing Assistant	141	23%	\$ 9.56
Home Health Aide	165	59%	\$ 10.64
Personal Care Assistant	139	75%	\$ 9.38

Upon successful completion of the program and passing the State of Indiana Certification examination, students will be well prepared to seek immediate employment with a wide variety of employers. The Ivy Tech Career Services office is also available to assist students in preparing a professional resume, job seeking, interviewing skills, and a wide variety of other services. Employment opportunities are available in Indiana in long-term care settings, independent living settings and home health. Many additional on-the-job training, short-term opportunities are available for CNA's who wish to further their training and move into higher level care positions with higher pay, especially in the home health industry.



This program will hopefully:

Greatly enhance career options for our Refugees

Introduce them to our higher education system

Provide for satisfying requirements of the IMPACT program

Lead to additional funding streams in the federal government

Serve as a nationwide model



The next great idea may rest with someone here today just waiting for them to come forward

- If you have an idea that you think would greatly help our Indiana refugees and programs, contact one of our state resettlement agencies.
- We've accomplished great things by working together, and are just an idea away from the next great program.



# BACI



**Burmese American Community Institute**

*Advocating • Connecting • Educating • Serving*

# Childcare Microenterprise Development Project (CMED)

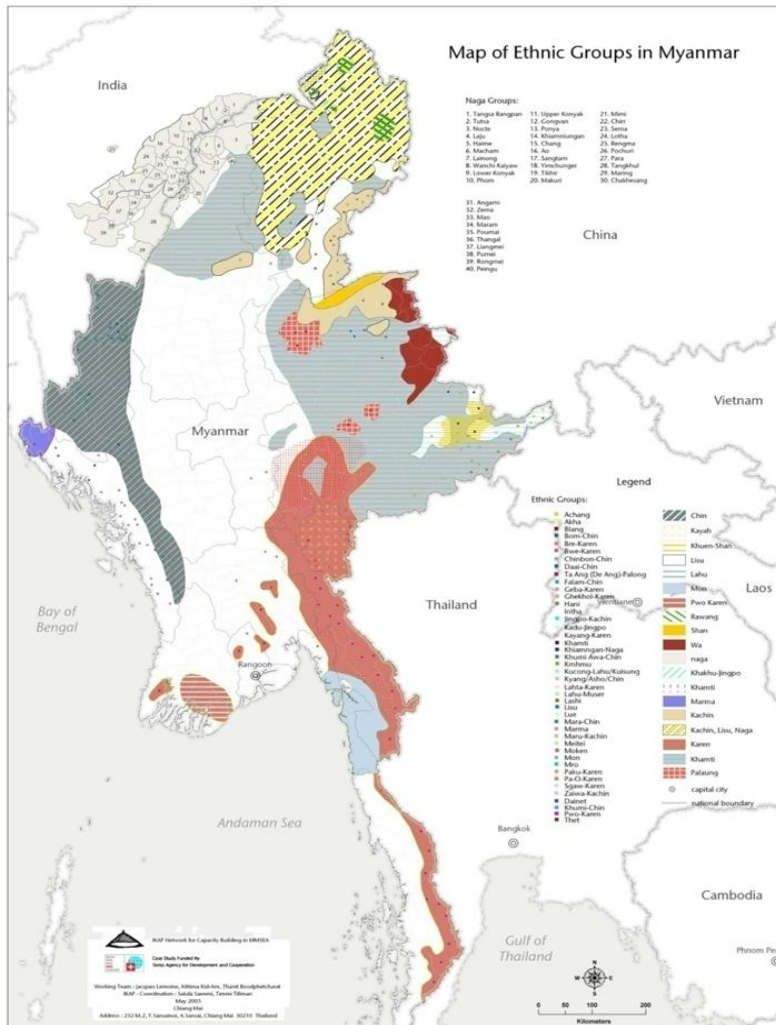
**Elaisa Vahnle**

Burmese American Community Institute

Website: [www.baci-indy.org](http://www.baci-indy.org)

Email: [info@baci-indy.org](mailto:info@baci-indy.org)

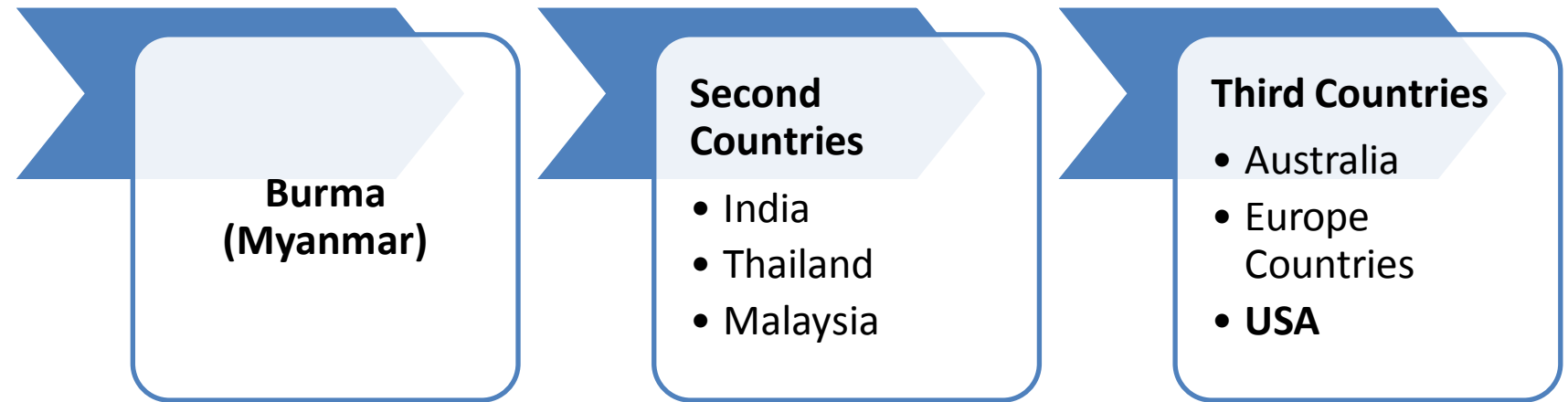
# Ethnic Diversity



- ❑ **Approx. 63 million**
- ❑ **Multiethnic State: Burman (68% of total pop), Chin, Kachin, Karen, Mon, Shan, and Arakan (minorities)**
- ❑ **Approximately 70% of geographical land by Ethnic minorities**
- ❑ **About 135 Sub-ethnic groups**
- ❑ **Religion – Buddhists, Christians, animists, Muslims**



# Burmese Refugees in USA



- ❑ 115,836 - Burmese refugees in the U.S.
- ❑ 15,623 - Burmese refugees in Indiana
- ❑ 10,049\* - Burmese refugees in Indy
  - 42.77% or 4298 of them are Secondary Migrants

\* Since 2001

# **Burmese American Community Institute**

- ☐ **Our Vision: Education for all, a stronger community**
- ☐ **Our Mission: To build a thriving, self-sufficient, sustainable, and integrated Burmese Community in Indianapolis through advocacy, education, and employment**
- ☐ **Our Value: BACI emphasizes on the inclusiveness and openness across the lines of different ethnic groups from Burma in its organizational development, and respect cultural and linguistic diversity in our service delivery.**
- ☐ **Our approach: Everything we do is educational, and for the long term community development**

# Organizational, Programing and Service Provision

## Organizational Development

- **Board of Directors**
- **Legal Status – 501(c)3**

## Programing and Service Provision

- **Advocacy**
- **Employment**
- **Education**
  - Upward College Program for HSS
  - Upward College Program for Adults
  - Upward College Summer Scholars Program
  - College Persistence and Career Counseling Program
  - Civic and Culture Education Program
  - **Childcare Microenterprise Development Program**
  - English for The Workplace Program
  - INDY (Inform, Navigate, Direct You) Program
- *Special Programs*

# **Childcare Microenterprise Development Program (CMED)**

- ☐ **20 newly arrived refugee women are trained to become licensed Home-based Childcare Service Providers**
- ☐ **15 women obtain license in the two years project period**
- ☐ **10 women will be starting childcare as their own business**
- ☐ **Participants comprised diverse ethnic groups from Burma**

# **Expected Outcomes of CMED**

➤ **We anticipate –**

☐ **30 to 40 refugee women participate in workforce**

☐ **40 to 50 refugee families taken out of public assistance**

☐ **Projected gross income of each successful business \$40k - \$50k annually**

# CMED Participants





Presented by  
Sarah Johnson



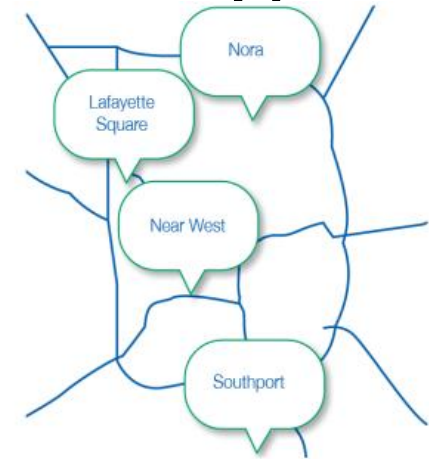
Goal: to promote mutual respect and cooperation between native-born and foreign-born Hoosiers

## Public Engagement

- Tasting Success Exhibit (Lafayette Square)
- Welcoming Week (City-wide)
  - 20 organizations organized 28 events (16 Welcoming Week-specific), 500+ attendees
- Welcoming the Stranger: What's at Risk? (Nora)
  - Spirit and Place event: Immigrant simulation & discussions at First Baptist Church of Indianapolis in Nora
- Other: Presentations, Welcome to Shelbyville screenings



# Neighborhood Dialogue



- **Southport**

- Southport Solutions Committee: native-born and foreign-born came together to discuss issues in communities and then broke into five sub-committees. Sub-committees have come up with solutions and action plans to help solve those issues (October 29, 2013). At times, over 25 committee members attend. The Southport Mayor, Southport Business Alliance, neighborhood associations, BACI, etc. are involved

- **Nora**

- RICC meets regularly. Attempts are being made to bring more community members into this meeting.

- **Near West**

- Committee is in formation, in collaboration with the Near West Collaborative. First committee meeting: early 2014 with an expected attendance of ~25

- **Lafayette Square**

- Committee is in formation, in collaboration with Big Car Service Center. First committee meeting: early 2014 with an expected attendance of ~30





# Key Lessons Learned

- There is major confusion over the difference between a refugee and an immigrant
- Receiving community needs to be informed of who immigrants and refugees are coming into Indianapolis, as well as on the culture of the newcomer population (the lack of this leads to even more unwelcoming communities)
- In all aspects, the newcomer populations need to be educated about the specific culture of the receiving community and its past history, if any, of being a welcoming or non-welcoming community
- There needs to be constant communication between local officials, school, resettlement agencies, etc.



# Group Discussions

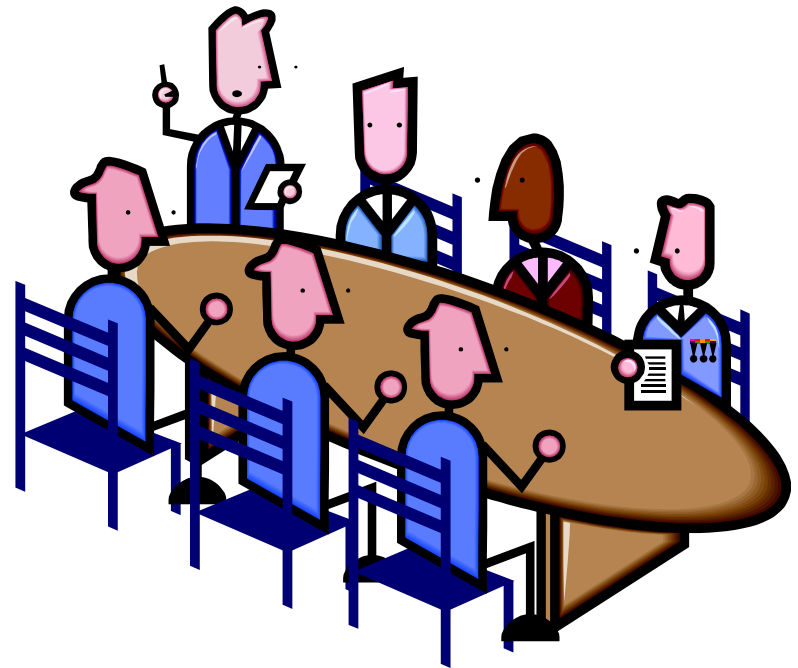
Education

Employment

Health

Housing

Integration





# Indicators of Integration final report

Patterns of Crime  
Crime Reduction  
Policing and Organised Crime  
Criminal Justice System  
Drugs and Alcohol  
Offenders  
Corrections  
Immigration and Asylum  
Social Cohesion and Civil Renewal  
Economic Analysis and Modelling

Home Office Development and Practice Report

## The Indicators of Integration Framework

Means and markers

Employment

Housing

Education

Health

Social connections

Social  
bridges

Social  
bonds

Social  
links

Facilitators

Language  
& cultural  
knowledge

Safety  
&  
stability

Foundation

Rights  
&  
citizenship

A Framework of Integration

By: Ager & Strang,

Queen Margaret University, Edinburgh 2004

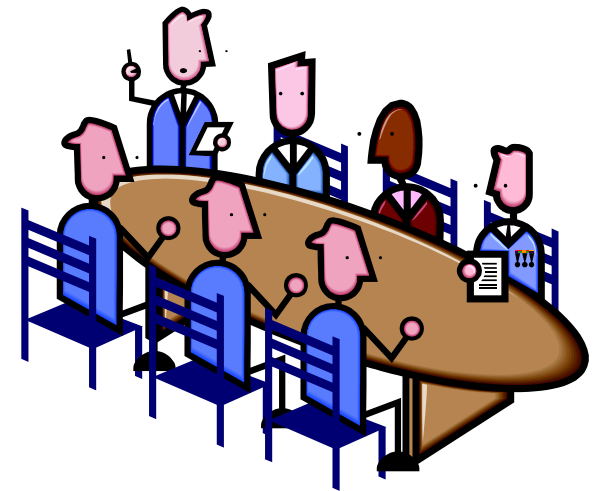
• <http://webarchive.nationalarchives.gov.uk/20110218135832/http://rds.homeoffice.gov.uk/rds/pdfs04/dpr28.pdf>

# Breakout Discussions

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- Education
  - Jennifer Reynolds, CC
- Employment
  - Cole Varga
- Health
  - Meredith Upchurch, ISDH
- Housing/Safety
  - Carleen Miller, Exodus
- Integration
  - Heather Watts, Exodus
  - Esther Stonecypher/Jane Gehlhausen, Mayor's Office



# Breakout Group

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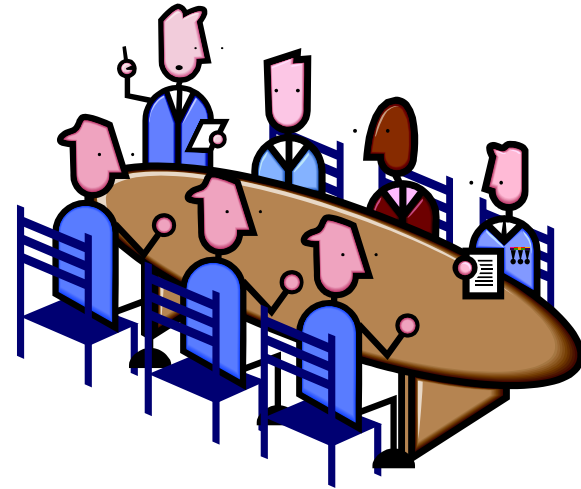
**TOPIC:**

3 things that are going well

1.

2.

3.



**TOPIC:**

3 things that need improvement

1.

2.

3.

Priority (A, B, C)

Who?





# Going Forward:

We are pleased to announce that we are going to combine requirements by Population Refugee Migration, The Office of Refugee Resettlement and our Indiana State Refugee Plan into an annual meeting and three additional quarterly meetings.

The Annual Meeting will be held in conjunction with The City of Indianapolis Office of International Affairs.

The three quarterly meetings will be hosted and coordinated with our two resettlement agencies, Exodus and Catholic Charities, and then one hosted by one of the local Refugee Service Providers.

Our first quarterly meeting will be in March and Hosted by Catholic Charities. We're looking forward to seeing you then!

[illegible]